

MSW
Fourth Semester
ORGANIZATIONAL BEHAVIOUR
(MSW – 404 C)

Duration: 3Hrs.

Full Marks: 70

Part-A (Objective) =20
Part-B (Descriptive) =50

(PART-B: Descriptive)

Duration: 2 hrs. 40 mins.

Marks: 50

Answer any four from Question no. 2 to 7
Question no. 1 is compulsory.

1. Define Organizational behavior. Discuss in detail about the important elements of organizational behavior. (3+7=10)
2. Explain about the Modern Approaches of Organizational Behaviour. (10)
3. What do you understand by the Motivated Behaviour? How it is manifested in the work performance of the employees of an organization? (7+3=10)
4. Discuss the various approaches to organizational change and innovation. Explain the process of creating culture of innovation. (5+5=10)
5. What is “Organizational Development”? Elaborate the scope of Organizational Development. (2+8=10)
6. Define Leadership. Discuss in detail any two theories of Leadership. (2+8=10)
7. What is Organizational Culture? Critically examine the role of Task culture. (5+5=10)

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Duration: 20 minutes

Marks – 20

(PART A - Objective Type)

I. Choose the correct answer:

1×20=20

1. Role playing is the part of
 - a. Behavior Modeling
 - b. Transfer of Training
 - c. Social Reinforcement
 - d. All of these
2. The exhaustion suffered by an individual due to continuous exposure to a stress causing situation is normally known as
 - a. Fatigue
 - b. Monotony
 - c. Burn Out
 - d. Tiredness
3. The amount of satisfaction an individual anticipates from a particular outcome is known as
 - a. Theory Y
 - b. Theory X
 - c. Valance
 - d. None of these
4. Which one of the following is a characteristic of autocratic leader?
 - a. Strict
 - b. Incompetent
 - c. Benevolent
 - d. Free-rein
5. Two factor theory was prepared by
 - a. Herzberg
 - b. Porter and Lawler
 - c. Maslow
 - d. McGregor
6. The Greatman Theory of leadership led to the rise of
 - a. The behavioural theory of leadership
 - b. The Trait theory of leadership
 - c. The situational theory of leadership
 - d. None of these
7. Effective leadership is a result of following variable
 - a. Structure
 - b. Consideration
 - c. Environment
 - d. All of these
8. Structure variable is synonymous with
 - a. Task
 - b. Relation
 - c. Style
 - d. Attitude
9. Environment is synonymous with
 - a. Task
 - b. Relation
 - c. People
 - d. Situational Variables
10. The Authoritarian leadership style goes with
 - a. Theory X
 - b. Theory Y
 - c. Theory Z
 - d. None of these
11. Likert believed the following types of leadership to be more effective
 - a. Job Centered
 - b. Production oriented
 - c. Task Oriented
 - d. People Oriented
12. Success of Management is largely a matter of
 - a. Effective Direction and leadership
 - b. Proper planning
 - c. Effective Communication
 - d. None of these
13. Motivation is an element of
 - a. Planning function
 - b. Organisation Function
 - c. Direction Function
 - d. Coordination Function
14. Under Expectancy Theory of Motivation, increase in motivation results when
 - a. Valence increases
 - b. Valence decreases
 - c. No effect of valence
 - d. Both ways

15. Who formulated the contingency model of leadership?
- Chris Agrys
 - R. Likert
 - Ohio State University
 - F.E. Fielder
16. According to Maslow's Need Hierarchy Theory, the low level needs are
- Physiological
 - Security
 - Self Esteem
 - All of these
17. The ERG Theory is related to
- Herzberg
 - Maslow
 - Adam
 - Alderfer
18. Expectancy Theory of motivation is given by
- Herzberg
 - Vroom
 - Porter and Lawler
 - Maslow
19. What are the factors of Span of Control?
- Leadership
 - Nature of work
 - Time period of manager
 - All of these
20. The tendency for individuals to put less effort when working collectively than when working individually
- Group Inequity
 - Group Dynamics
 - Group shift
 - Social loafing



University of Science and Technology, Meghalaya

Date Stamp: _____

SESSION: 2016-17		
COURSE _____	PAPER Code: _____	
NAME OF THE PAPER: _____		
SEMESTER _____		
Instructions to Candidates		For Objective Type Questions
1. This answer booklet has 4 pages. Please check before writing whether it is complete or in good condition.		Page No. _____
2. Do not write your name anywhere in the answer booklet.		Marks _____
3. Write legibly on both sides of the paper		
4. You may use some space for any rough notes or calculation on the answer booklet if you need. These rough notes, calculations must be scored out before submitting the answer booklet.		
5. Do not bring any book or loose paper in the examination hall.		
6. Do not tear any page from the answer booklet.		
7. Do not write anything on the question paper or blotting paper or any pieces of paper while you are in the examination hall.		
8. Any act of indiscipline or misbehavior in the examination hall will result in your expulsion.		
9. No examinee is allowed to leave the examination hall until 30 minutes lapse after the commencement of the examination.		
10. Additional answer sheet will be supplied after the main answer booklet is completed.		
		Total _____
		Grand Total _____

Session: 2016-17

Course _____

Roll No. _____

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Semester _____

Name of the Paper _____

Paper Code _____

For Descriptive Type Questions

Question No. _____

Marks _____

Total _____

Grand Total _____

Scrutinizer's Signature

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Invigilator's Signature