

BACHELOR OF BUSINESS ADMINISTRATION
Fifth Semester (Repeat)
INDUSTRIAL RELATIONS
(BBA - 22)

Duration: 3Hrs.

Full Marks: 70

Part-A (Objective) =20
Part-B (Descriptive) =50

(PART-B: Descriptive)

Duration: 2 hrs. 40 mins.

Marks: 50

Answer any four from Question no. 2 to 8
Question no. 1 is compulsory.

1. Explain briefly the Physiological and Sociological Approach of Industrial Relation.
(10)
2. What do you mean by Workers Participations in Management and discuss the different form of Workers Participations in Management that are found in various organisations?
(2+8=10)
3. What do you mean by Industrial Relation and Bipartite and Tripartite Negotiations? Briefly discuss the roles of ILO in promotion of Industrial peace in industry.
(5+5=10)
4. Mention some characteristics of Indian Labour. Discuss the different scopes and functions of Industrial Relation.
(3+7=10)
5. Define Trade Union. What are the various functions that performed by Trade union? In India, what are the different problems are being faced by Trade Union in today's Industrial competitive environment? Discuss.
(1+3+6=10)
6. What do you mean by Collective Bargaining? Mention the different features of Collective Bargaining. How Workers education and Collective Bargaining are important in promoting industrial peace?
(1+3+6=10)

7. What do you mean by Industrial Dispute? Discuss briefly the different causes of Industrial Dispute. What are the different tools of Industrial dispute that are available in the hands of workers? Discuss. (1+3+6=10)
8. What do you mean by Labour Welfare? What are the different types of Labour Welfare present in organisation? Discuss the Conciliation procedure of Settlement Machinery. (2+2+6=10)

17. Which of the following is not correct with ILO?
- a. ILO is a Tripartite Body
 - b. ILO passes only recommendation
 - c. ILO was established in 1919
 - d. None of the above
18. Which one of the following is called the World Parliament of Labour?
- a. Governing body of ILO
 - b. United Nation
 - c. International Labour Conference
 - d. UNICEF
19. Which of the following is not true in regard to the approaches to Industrial Relations?
- a. Giri Approach
 - b. Gandhi Approach
 - c. Sociological Approach
 - d. Nehru Approach
20. In which of the following system of Industrial relations the social and labour issues are discussed between trade unions and management at enterprise level?
- a. Bipartism
 - b. Social dialogue
 - c. Tripartism
 - d. None of the above
