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CERTIFICATE

We hereby certify that the work reported in the Ph.D thesis entitled " **A critical analysis on employee retention: A study emphasized on Automobile service workshops in Assam**", submitted by Bidyut Bijoya Neog in the department of Business Administration of University of Science & Technology, Meghalaya, is a bona fide record of her original work carried out under our guidance and supervision. We further confirm that the work is original and it has not been submitted for the award of any degree, diploma, associateship, fellowship of any other University / Institution.

Place:

Date:

Signature of the Guide

[Dr. Parbin Sultana]

Signature of the Co-Guide

[Prof (Dr.) Mukulesh Barua]