

**MASTER OF SOCIAL WORK**  
**First Semester**  
**WORKING WITH INDIVIDUALS**  
**(MSW - 104)**

**Duration: 3Hrs.**

**Full Marks: 70**

Part-A (Objective) =20  
Part-B (Descriptive) =50

**(PART-B: Descriptive)**

**Duration: 2 hrs. 40 mins.**

**Marks: 50**

**Answer any *five* of the following questions:**

1. Distinguish between 'needs' and 'wants'. Discuss the significance of individual differences in the need assessment of the client. (2.5+2.5+5=10)
2. Illustrate any two basic principles of case work and substantiate with suitable examples. (5+5=10)
3. Explain the process of social case work and discuss the role of case worker in the 'assessment phase' of the client's needs. (5+5=10)
4. Explain case work recording? Examine the importance of narrative recording in case work. (5+5=10)
5. Distinguish between 'tools' and 'skills' in social case work. Discuss the relevance of home visit as a tool of gathering information on your client. (2.5+2.5+5=10)
6. 'The nature of client-worker relationship nurtures the case work process.'  
Comment. (10)
7. Examine the psychosocial approach to case work and discuss its relevance in problem solving of the client. (5+5=10)



8. Present any one case from your field work and discuss your role as a case worker.

(10)

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**Duration: 20 minutes**

**Marks – 20**

**(PART A- Objective Type)**

**I. Choose the correct answer:**

**1×20=20**

1. The problem of case work refer to
  - a) Inter personal
  - b) Intra personal
  - c) Both a and b
  - d) Either a or b
2. Listening communication in case work is
  - a) A method
  - b) A skill
  - c) A technique
  - d) All the above
3. Human worth and dignity is
  - a) A value in casework
  - b) A principle in case work
  - c) An assumption in case work
  - d) A method in case work
4. The role of case worker in working with a client involves
  - a) Tapping resources
  - b) Advocacy
  - c) Educator
  - d) All the above
5. The aim of the case work Principle on Acceptance is to
  - a) Accept the behavior of the client
  - b) Accept the social status of the client
  - c) Accept the economic background of the client
  - d) All the above
6. Supportive techniques include
  - a) Reassurance
  - b) Giving money in times of need
  - c) Counseling Service
  - d) Advocacy
7. The 4 P's of case work component does not include
  - a) Person
  - b) Problem
  - c) Programme
  - d) Process
8. The social case work process begins with
  - a) Intake
  - b) Study
  - c) Goal formulation
  - d) Planning Intervention



9. Interview in Social work is  
a) A value                      c) A method  
b) A tool                        d) All the above
10. The technique of understanding the distinct feature of the client is known as  
a) Problematization                      c) Partialisation  
b) Generalization                        d) Universalization
11. The book 'Introduction to Social Work' is written by Pearlman.  
a) True                            b) False
12. Family therapy is provided in the hospital.  
a) True                            b) False
13. The problems in the case-worker relationship arise mainly out of over expectation.  
a) True                            b) False
14. The problem of the client is best understood in the diagnosis stage.  
a) True                            b) False
15. Behavior modification is based on the principles of operant conditioning that replaces undesirable behaviors of the client.  
a) True                            b) False
16. Identification of precipitants is mandatory part of crisis intervention.  
a) True                            b) False
17. Rational Emotive Therapy (RET) is meant to resolving behavior disturbances of the client.  
a) True                            b) False
18. Understanding the counter-transference helps in the case work intervention.  
a) True                            b) False
19. Referral service in case work is harmful to maintaining confidentiality.  
a) True                            b) False
20. Factual representation of the incident is relevant in the problem solving process.  
a) True                            b) False

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