

REV-01
MSW/04/03

2024/05

**MASTER OF SOCIAL WORK
FOURTH SEM
ORGANIZATIONAL BEHAVIOUR**

**SET
A**

MSW – 403 (B)

[USE OMR FOR OBJECTIVE PART]

Duration: 1:30 hrs.

Full Marks: 35

Time: 15 min.

[Objective]

Marks: 10

Choose the correct answer from the following:

1×10=10

1. Organizational behavior is the study of human behavior in
 - a. Organizational setting
 - b. Industrial setting
 - c. Institutional Setting
 - d. All of the above
2. Organizational Behaviour is a Field
 - a. Multi disciplinary
 - b. Inter - disciplinary
 - c. None of the above
 - d. All of the above
3. Organization Structure Primarily Refers to
 - a. How activities are coordinated & controlled
 - b. How resources are allocated
 - c. The policy statement developed by the firm
 - d. The location of department and office space
4. According to Herzberg , which of the following is a maintenance factor.
 - a. Recognition
 - b. Responsibility
 - c. Salary
 - d. None of the above
5. Contributions of Human Relation Movement is/are
 - a. Great Depression
 - b. Labour Movement
 - c. Hawthorne studies
 - d. All of the above
6. Forces affecting OB are
 - a. People
 - b. Environment
 - c. Technology
 - d. All of the above
7. Hawthorne Studies is related to which stages of the organizational behavior evolution
 - a. Industrial Revolution
 - b. Scientific management
 - c. Human Relation Movement
 - d. Organizational behavior

8. Organizational Behavior is a
- a. A science
 - b. An art
 - c. A science as well as an art
 - d. All of the above
9. The field of organizational behavior examines such questions as the nature of leadership, effective team development, and
- a. Interpersonal conflict resolution, motivation of individual
 - b. organizational control, conflict management
 - c. Motivation of individual, planning
 - d. Planning, development
10. The field of organizational behavior is primarily concerned with
- a. the behavior of individual and group.
 - b. How resources are effectively managed.
 - c. Control processes and interaction between organization, external context.
 - d. Both a and c.

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(Descriptive)

Time: 1 hr. 15 mins.

Marks: 25

[Answer question no.1 & any two (2) from the rest]

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| 1. Define Organizational Behaviour and Write its Components. | 5 |
| 2. Write about the scope & approaches of OB. | 10 |
| 3. Explain two factor hygiene Maintenance Theory. | 10 |
| 4. Explain The Mc.Gregor's Theory . | 10 |
| 5. Define the concept of Leadership and Explain five types of leadership styles . | 10 |

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